



AS A COVERYS POLICYHOLDER, YOU HAVE ACCESS TO COMPLIMENTARY ONLINE CME COURSES THROUGH MED-IQ®

Courses are designed to improve the understanding and performance of healthcare providers and medical practice staff on issues that contribute to organizational risk and negative patient outcomes.

You benefit from:

- **A specialized educational program** – consisting of core courses targeted to your specialty
- **24/7 course access** – take courses at your convenience from your computer or mobile device
- **Continuing education credit** – CME or CNE certificates available immediately upon successful course completion
- **State-specific education credit** – CME courses to help you meet state-specific requirements (if applicable)
- **A full-year subscription to *Focus*** – case studies on topical risk issues emailed to you throughout the year
- **An opportunity for eligible policyholders to earn premium credit*** – physicians may be eligible to receive premium credit for successful completion of core courses
- **Foundations in Quality audiocasts** – an eight-part series discussing the current national-level pressures for improved healthcare quality

**To apply for premium credit, submit documentation to your insurance agent or Coverys underwriter for review of credit eligibility and possible application of credit at least 10 weeks prior to your policy renewal date.*

PROGRAM ACCESS

For your customized classroom, go to coverys.med-iq.net

Upon initial log-in you will need to complete your learner profile before accessing the courses.



For technical assistance with your Med-IQ program: Call Med-IQ Support at 888.315.4356 or email support@med-iq.com. Please identify yourself as a policyholder.

For assistance with your risk-related questions or concerns: Contact our risk management experts at 800.225.6168, option 9. For non-urgent issues, email riskmanagement@coverys.com. PPIC policyholders call 800.441.7742 or email riskmgmt@ppicins.com

If you have specific needs beyond the scope of the complimentary core courses provided with your policy: We can develop a program that's uniquely yours! For more information, call us at 800.225.6168, option 9, or email us at riskmanagement@coverys.com.

Med-IQ is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. Med-IQ is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

COURSES AVAILABLE

CORE SPECIALTY CLASSROOMS

Core Curriculum – Risk Management and Ethics • Team-Based Communication (CME/CE) • Medical Marijuana: Anticipating Risk Management Issues

New
in all
classes

Office-Based MDs: Dermatology, Gastroenterology, Gynecology, Hem/Onc, Family Medicine, Internal Medicine, Neurology, Cardiology – Diagnostic Error: Outpatient • Infection Control: Every Provider's Responsibility • Risk and Safety Issues in <Specialty> XII

Hospital-Based MDs: Critical Care/Pulmonology, Hospitalists – Infection Control: Every Provider's Responsibility • Diagnostic Error: Inpatient • Risk and Safety Issues in <Specialty> XII

Advanced Practice Providers – Risk and Safety Issues for the APP XII • Risk and Safety Issues in <Specialty> XII • Infection Control: Every Providers Responsibility

Emergency Medicine – ED: The Impact of Technology and Bias on Diagnostic Reasoning • Incidental Findings • Risk and Safety Issues in Emergency Medicine XII

OB & CNMs – OB Risk: Hypertensive Disease • OB Risks: Gestational and Insulin-Dependent Diabetes • Risk and Safety Issues in Obstetrics XII

Pathology – Failure to Diagnose: Strategies to Prevent Errors in Diagnosis for Pathology Providers • PHI: Appropriate Access and Digital Distractions • Risk and Safety Issues in Pathology

Pediatrics – Pediatrics: Sepsis Management • PHI: Appropriate Access and Digital Distractions • Risk and Safety Issues in Pediatrics XII and/or Risk and Safety Issues in Neonatology XII

Psychiatry – Behavioral Health: Veterans' Issues • Failure to Diagnose: Strategies to Prevent Errors in Diagnosis for Psychiatric Providers • Risk and Safety Issues in Psychiatry XII

Radiology – Failure to Diagnose: Strategies to Prevent Errors in Diagnosis for Radiologists • Incidental Findings • Risk and Safety Issues in Radiology XII

Surgery: Anesthesiology, Neurosurgery, Ophthalmology, Orthopedics, Otolaryngology, Plastic Surgery, Podiatry, Surgery, Urology – Intraoperative Safety • Infection Control: Every Provider's Responsibility • Risk and Safety Issues in <Specialty> XII

Urgent Care – PHI: Appropriate Access and Digital Distractions • Virtual Care: The New Frontier • Urgent Care: Diagnostic Duties

PROVIDERS IN THIS SECTION WOULD RECEIVE ACCESS ONLY TO E-LEARNING MODULES LISTED BELOW:

Medical Practice Staff – Medical Practice Staff: Patient Rights and Education • Medical Practice Staff: Scope of Practice and Conflict Resolution • A Culture of Safety: Outpatient

Nursing – Failure to Diagnose: Strategies to Prevent Errors in Diagnosis for Nurses and Clinical Leadership • Nursing: Behavioral Health in Acute Care • Fall Prevention • RN Medication Safety • Team-Based Communication (CME/CE)

Dentistry & Oral Surgery – Compliance: Fraud, Waste, and Abuse Training • EMR Documentation Challenges • Privacy and Confidentiality • Professional Conduct: Behaviors and Communication Choices that Influence Patient and Co-Provider Experiences • Risk and Safety Issues in Dentistry XII • Risk and Safety Issues in Trans-Specialty Surgery XII • Team-Based Communication (CME/CE)

EMT – First Responders: Behavioral Health Issues • Pre-Hospital Documentation and Communication • Pre-Hospital Response: Preparation Strategies • Managing Risk in the ED: Acute Ischemic Stroke

Long-Term Care – Infection Control: Every Provider's Responsibility • Communication: A Risk Management Strategy for Medical Directors • Medication Management: Risk Issues in LTC for the Medical Director • Protecting Long-Term-Care Residents • Fall Prevention

SUPPLEMENTAL COURSES (available to all providers on an elective basis)

Foundations in Healthcare Quality Series – Foundations in Healthcare Quality: Why All the Buzz? • Foundations in Healthcare Quality: Understanding and Fostering Accountability • Foundations in Healthcare Quality: Effectively Engaging Leadership • Foundations in Healthcare Quality: Recognizing and Mitigating Common Barriers When Projects Stall • Foundations in Healthcare Quality: Models for Healthcare Improvement • Foundations in Healthcare Quality: Engaging Patients and Families • Foundations in Healthcare Quality: Optimizing the Care Team • Foundations in Healthcare Quality: Prioritizing Opportunities for Improvement

Other Supplemental Course Options – Demystifying Provider Burnout: Etiology and Support • Cultural Competency: Transgender Issues in Healthcare • Best Practices for the Management of Neonatal Abstinence Syndrome • Clinical and Risk Management Considerations for Colorectal Cancer Screening • Virtual Care: The New Frontier • PHI: Appropriate Access and Digital Distractions • EMR Documentation Challenges