



AS A COVERYS POLICYHOLDER, YOU HAVE ACCESS TO COMPLIMENTARY ONLINE CME COURSES THROUGH MED-IQ®

Courses are designed to improve the understanding and performance of healthcare providers and medical practice staff on issues that contribute to organizational risk and negative patient outcomes.

You benefit from:

- **A specialized educational program** – consisting of core courses targeted to your specialty
- **24/7 course access** – take courses at your convenience from your computer or mobile device
- **Continuing education credit** – CME or CNE certificates available immediately upon successful course completion
- **State-specific education credit** – CME courses to help you meet state-specific requirements (if applicable)
- **A full-year subscription to *Focus*** – case studies on topical risk issues emailed to you throughout the year
- **An opportunity for eligible policyholders to earn premium credit*** – physicians may be eligible to receive premium credit for successful completion of core courses
- **Foundations in Quality audiocasts** – an eight-part series discussing the current national-level pressures for improved healthcare quality

New

**To apply for premium credit, submit documentation to your insurance agent or Coverys underwriter for review of credit eligibility and possible application of credit at least 10 weeks prior to your policy renewal date.*

PROGRAM ACCESS

For your customized classroom, go to <http://coverys.elmexchange.com>

You will need your policy number to create an account.



For technical assistance with your Med-IQ program: Call Med-IQ Support at 888.315.4356 or email elmsupport@med-iq.com. Please identify yourself as a policyholder.

For assistance with your risk-related questions or concerns: Contact our risk management experts at 800.225.6168, option 9. For non-urgent issues, email riskmanagement@coverys.com. PPIC policyholders call 800.441.7742 or email riskmgmt@ppicins.com

If you have specific needs beyond the scope of the complimentary core courses provided with your policy: We can develop a program that's uniquely yours! For more information, call us at 800.225.6168, option 9, or email us at riskmanagement@coverys.com.

Med-IQ is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. Med-IQ is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

COURSES AVAILABLE BEGINNING APRIL 1, 2019

CORE SPECIALTY CLASSROOMS

Office-Based MDs: Dermatology, Gastroenterology, Gynecology, Hem/Onc, Family Medicine, Internal Medicine, Neurology, Psychiatry, Cardiology – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Challenging Outpatient Encounters • Consultation and Referral: Risk Management • Risk and Safety Issues in <Specialty> XI

Hospital-Based MDs: Critical Care/Pulmonology, Hospitalists – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Enhancing Care Transitions • Challenging Inpatient Encounters • Risk and Safety Issues in <Specialty> XI

Surgery: Anesthesiology, Neurosurgery, Ophthalmology, Orthopedics, Otolaryngology, Plastic Surgery, Podiatry, Surgery, Urology – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • OR Risk Management • Operative Communication and Documentation • Risk and Safety Issues in <Specialty> XI

Advanced Practice Providers – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Consultation and Referral: Risk Management • Risk and Safety Issues for the APP XI

Medical Practice Staff – Medical Practice Staff: Scope of Practice and Conflict Resolution • Medical Practice Staff: Patient Rights and Education • Office Practice Risk Management Strategies

Nursing – Nursing Documentation: The Write Stuff • Identifying Victims of Human Trafficking: The Nursing Role • Professional Ethics for the RN • ED Nursing: Managing Burnout

Dentistry & Oral Surgery – The Impact of Technology on Patient Care • Demystifying Provider Burnout: Etiology and Support • Surgical Safety: Postoperative Management • Informed Consent: Shared Decision Making • Cultural Competency: Dispelling Myths • Risk and Safety Issues in Dentistry • Risk and Safety Issues in Trans-Specialty Surgery

Emergency Medicine – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • ED Team: Duties under EMTALA • Compartment Syndrome: Accurate and Timely Diagnosis • Risk and Safety Issues in Emergency Medicine XI

New EMT – First Responders: Behavioral Health Issues • Pre-Hospital Response: Preparation Strategies • Pre-Hospital Documentation and Communication • Managing Risk in the ED: Acute Ischemic Stroke

Long-Term Care – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Wound Care: Risk Management • Effective Communication Strategies • End of Life: Decision Making, Challenges and Conflicts

OB & CNMs – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • High-Risk Obstetrics: Fetal Heart Tracings (FHTs) and Addressing Fetal Compromise • Documentation and Communication: Obstetricians and Certified Nurse Midwives • Risk and Safety Issues in Obstetrics XI

Pathology & Radiology – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Enhancing Care Transitions • Post-Event Documentation and Compassionate Communication • Risk and Safety Issues in <Specialty> XI

Pediatrics – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Challenging Resident Paradigms: Pediatrics • Pediatric Patients and Families: Challenging Cases • Risk and Safety Issues in Pediatrics XI

New Telemedicine – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Effective Communication Strategies • Telemedicine Risk Management and Shared Decision Making • Risk and Safety Issues in Telemedicine

Urgent Care – EMR Documentation Challenges • Managing Addiction: Opioids and Alternatives • Risk in the Urgent Care Environment • Electronic Media and Healthcare: Privacy, Security, and Efficacy • Risk and Safety Issues in Emergency Medicine/Urgent Care XI

SUPPLEMENTAL COURSES (available to all providers on an elective basis)

New Foundations in Healthcare Quality Series – Foundations in Healthcare Quality: Why All the Buzz? • Foundations in Healthcare Quality: Understanding and Fostering Accountability • Foundations in Healthcare Quality: Effectively Engaging Leadership • Foundations in Healthcare Quality: Recognizing and Mitigating Common Barriers When Projects Stall

The following courses will be available July 2019 – Foundations in Healthcare Quality: Models for Healthcare Improvement • Foundations in Healthcare Quality: Engaging Patients and Families • Foundations in Healthcare Quality: Optimizing the Care Team • Foundations in Healthcare Quality: Prioritizing Opportunities for Improvement

Other Supplemental Course Options – Demystifying Provider Burnout: Etiology and Support • Cultural Competency: Transgender Issues in Healthcare • Managing Risk in the ED: Acute Ischemic Stroke • Optimal Strategies for Managing VTE in Medically Ill Patients